

SENDIASS NORTH YORKSHIRE NEWSLETTER

OCTOBER 2020

VOL 1 ISSUE 1



Dear readers, welcome to our first edition of Sendiass News! We aim to keep you in the loop about what we are up to, and provide you with useful and practical information and advice.

WE ARE NOW ON YOUTUBE

This month we launched our very own YouTube Channel! We have started to populate our channel with short animations to explain what we do and a series of useful webinars, including SEN Support and Transitioning. We will be uploading more webinars in the coming weeks. Subscribe to our channel at Sendiass North Yorkshire!

WE HAVE JOINED INSTAGRAM

We have joined the world of Instagram this term, with the aim of connecting with young people. Our Instagram page will consist of informative and relatable content to appeal primarily to our young people. Our inbox will also be open if anybody would like to chat. Follow our page @SendiassNY

NEW SENDIASS SURGERIES

Over the last few weeks we have been trialling our new Sendiass Surgeries and these have been proven to be both popular and effective. Our surgeries consist of a 20 minute, one-to-one session with one of our coordinators and are held over the platform Zoom. As we are still unable to meet face to face our surgeries provide parents and carers with the opportunity to obtain some extra guidance and in-depth support with regards to SEN matters. After October Half Term, our surgeries will be held on "Talk It Through Thursday's" and sessions can be booked through Eventbrite, links will be posted on our social media pages.

The dates for next half term's sessions are:
November: 5th, 12th, 19th and 26th
December: 3rd, 20th and 17th

THE TERMLY RECAP

As children have made their return to school this September, our service has been in great demand! We have experienced a significant volume of calls to our Advice Line, as well as direct messages through our Social Media pages. It is certainly looking like this year could be a record year for the number of families we will help; beating last years figures of over 1700 families.

As highlighted, we have also been kept busy through the production of our leaflets, factsheets, social media pages, webinars and YouTube channel - offering parents and carers with alternatives methods of seeking support and advice.

Over the Summer we were nominated for a National Diversity Award and have also been nominated this month, by North Yorkshire County Council, for an Innovation Award. We shall be keeping our fingers crossed!

This term we sadly had to say goodbye to our wonderful Young Person's Engagement Officer, Dawn. Dawn was such an asset to our team and she will be greatly missed. We wish her the best of luck in the future!

LEAFLETS

Our website and social media pages are now populated with a series of useful leaflets and factsheets to help explain. We have also produced easy read leaflets (as shown on the right) for young people, as well as black and white and audio copies for all to access.

Our Leaflets can be downloaded from our website at:

<http://sendiassnorthyorkshire.co.uk/resources/leaflet-s-and-factsheets/>

Topics covered include:

- Requesting an EHCP
- Appealing to Tribunal
- Annual Reviews
- SEN Support

Information, Advice and Support You Can Get



What Should Happen?



Are you aged 25 or under?

Are you **disabled** or do you have **special educational needs**?

Special educational needs are when you need extra support to learn things.



The law says that you can get **information, advice and support**.

You can come to us if you want some **help** with getting the right kind of:

- Support at **school**, college or training
- **Health** services
- **Care** and support



Most people who are 16 years old or more and have finished Year 11 can make their own decisions about their school or support.

ADVICE LINE

Our Advice Line has continued to operate as normal throughout the pandemic, Monday - Friday, 9:30am - 1:00pm. An answering machine is in operation when we're not in the office, so we request that you leave a message and we will return your call.

Our Advice Line will be closed for a Christmas Break between the 21st December to the 4th of January.



FEEDBACK FRIDAY

"A fantastic service helping hundreds of families each year. The coordinators are approachable, very knowledgeable and make sure that everyone can access the service, whatever their circumstances and needs"



sendiass
NORTH YORKSHIRE

FEEDBACK

We would like to say a massive thank you for the fabulous feedback we have received over the last year. We have been sharing this feedback across our Facebook page on 'Feedback Friday'.

Your feedback is extremely valuable in allowing us to improve our service in assisting parents, young people and children in the most successful ways!

If you would like to leave us some feedback please visit our website:
<http://sendiassnorthyorkshire.co.uk/parents-and-carers/>

CONTACT US

If you would like to get in touch with us you can contact us on one of the following platforms:



Advice Line: 01609 536923

Advice Line Email: info@sendiassnorthyorks.org

Our Website: www.sendiassnorthyorkshire.co.uk

Facebook: @Sendiassnorthyorks

Twitter: @SendiassY

Instagram: @SendiassNY

Youtube: @Sendiass North Yorkshire

